



# NORTON PUBLIC LIBRARY

COMMITTED TO THE SAFETY OF OUR COMMUNITY

## General FAQs

### What guidelines do I need to follow?

- Face coverings that completely cover your nose and mouth are required for the duration of your visit.
- Do not visit if you currently have or recently had a fever, cough, shortness of breath, are feeling unwell, have had close contact with an individual diagnosed with COVID-19, or have been outside the country or visited any states that are not designated as a lower COVID-19 risk within the past 14 days.
- Practice physical distancing (6 feet) inside and outside the library.
- Follow the instructions of the library staff regarding wait times to enter the building, new safety policies, and using equipment safely.
- Use library-supplied hand sanitizer before entering the building, and before and after touching materials and surfaces.
- Continue to return all materials to the outdoor book and media drops.
- When limited browsing begins, please make your visit to the library building brief and limit the number of visitors in your party.

### What can I do at the library?

- Grab & Go - browse the limited collection of new and high-interest materials in the lobby.
- Pick up self-service holds and check out materials at the desk or at the Self Service kiosk.
- Use the library computers for 30 minute sessions by appointment (1 per person, per week).
- Use the copy machine and printer.
- Contactless Pickup, Museum Passes, Printing & Copying To-Go, and Chromebooks by appointment.
- Get reading recommendations and ask reference questions.
- Sign up for or replace your library card.

**What are your hours?** 10am-2pm, Monday-Saturday and Tuesday 4-7pm we will provide Contactless Pickup, Museum Passes, Printing & Copying To-Go, and Chromebooks. Monday-Friday 10am-2pm and Tuesday 4-7pm the library will be open for Grab & Go and 30 minute computer appointments on the hour. 10-11am is reserved for seniors and vulnerable visitors. Saturday is for contactless pickups only.

**Can I browse throughout the library?** At this time browsing is limited to the collection in the lobby. Staff can retrieve materials for you and we're happy to make recommendations.

**Can I sit to read or work?** At this time, we ask that you keep your visits to the library brief. Study rooms are closed and seating has been removed. We ask that you limit your visit to the activities listed above.

**Can I visit the Children's Room?** The Children's Room and Discovery Den will remain closed for the time being. The colorful and fun books, toys, and games present too many tempting high-touch surfaces. New and high-interest books from the Children's Room will be available in the lobby for limited browsing.

**What if I can't wear a face covering?** We will work with you to arrange accommodations and provide services. Please contact us at 508-622-5255 or [nortonlibrary@sailsinc.org](mailto:nortonlibrary@sailsinc.org)